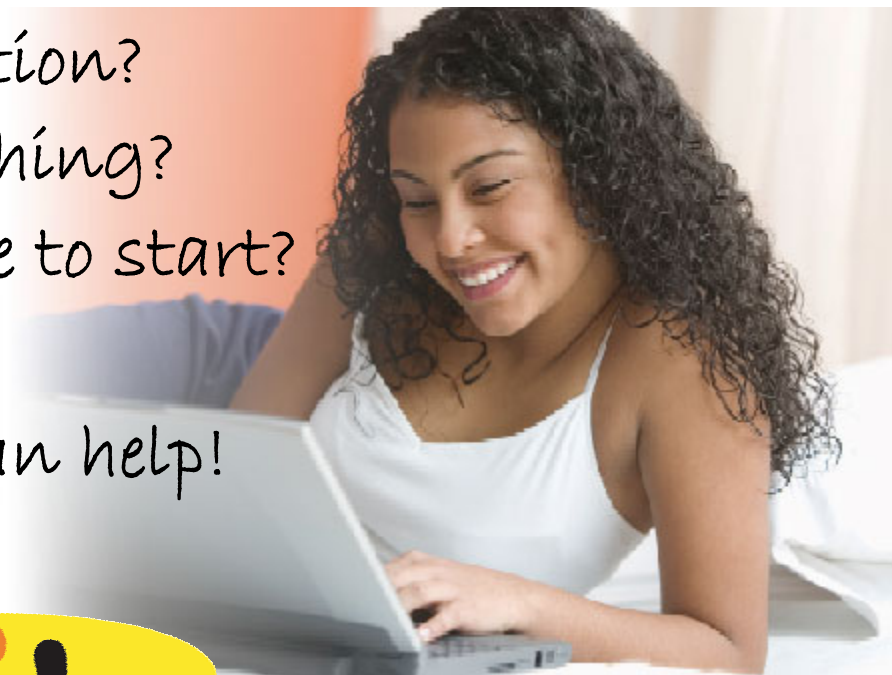


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Need help researching?
Don't know where to start?

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To make your experience the best, here are some tips for using AskUsNow!:

1. Although live and in real-time, answers are not instant, the librarian may need at least 5 minutes (or longer) to find exactly what you need.
2. The service does get very busy. If you contact us at a busy time, we may ask if we can get back to you later by e-mail so that you don't have to wait online.
3. Help each other! Your librarian will ask you questions to make sure you get exactly what you need.
4. As you type in your question, please give as much detail as you can. Here's a good example of a question someone sent: *"I'm in 8th grade and writing a paper about the crusades. I don't know where to start. Can you help me find some good websites?"*
5. Policy of Mutual Respect: We treat our customers with respect and expect the same in return. If you use abusive language or deliberately waste librarian effort in a way that denies service to others, we will end the session.
 - We protect the privacy of your question. However, people who make threats or use offensive language forfeit their privacy.
 - Threats are taken seriously. If you tell us that you plan to do something illegal, you can expect there to be serious consequences.
 - We contact schools and Internet providers to report violations..

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