

Maryland AskUsNow!
Questions by Location and Question Level
FY16 Totals

Library	Level 1	Level 2	Level 3	Level 4	Total Questions	Total Weekly Hours	% Weekly Hours
Allegany County Library System	28	53	47	19	146	4	1.7%
Anne Arundel Community College Truxel Library	89	118	114	215	535	7	2.9%
Anne Arundel County Public Library	561	787	662	690	2,701	12	5.0%
AskUsNow! Administration (Paul , Becca, & Interns/Volunteers)	1,517	1,525	1,923	2,659	7,624	5	2.1%
Baltimore City Community College Library	1	0	4	1	6	4	1.7%
Baltimore County Public Library	536	544	759	900	2,740	13	5.4%
Calvert Library	144	223	347	279	993	6	2.5%
Carroll Community College Library	35	47	58	89	229	5	2.1%
Carroll County Public Library	76	61	185	310	633	6	2.5%
Cecil County Public Library	124	100	210	185	619	5	2.1%
Charles County Public Library	88	124	164	61	437	5	2.1%
Community College of Baltimore County Library	9	3	19	28	59	5	2.1%
Enoch Pratt Free Library & SLRC	882	2,145	3,362	1,529	7,918	53	21.9%
Frederick County Public Libraries	154	431	500	265	1,350	8	3.3%
Frostburg State University Ort Library	48	42	98	90	277	5	2.1%
Harford County Public Library	927	1,160	1,289	1,635	5,012	14	5.8%
Howard County Library System	12	18	36	55	120	N/A	N/A
Maryland State Law Library	1	1	3	22	27	6	2.5%
Maryland State Library for the Blind and Physically Handicapped (LBPH)	22	4	20	0	46	1	0.4%
Montgomery College Libraries	34	21	36	34	124	4	1.7%
Montgomery County Public Libraries	108	173	177	93	551	14	5.8%
National Oceanic & Atmospheric Association Central Library	1	0	0	5	6	15	6.2%
Prince George's County Memorial Library System	805	672	1,042	1,248	3,768	19	7.9%
St. Mary's County Library	511	397	743	736	2,387	6	2.5%
Stevenson University Library	329	358	416	415	1,518	1	0.4%
Towson University's Cook Library	17	27	18	31	93	5	2.1%
University of MD, Eastern Shore's Douglass Library	1	0	6	7	13	5	2.1%
Washington County Free Library	89	104	146	78	417	6	2.5%
Worcester County Library	211	155	243	449	1,058	3	1.2%
Totals:	7,358	9,291	12,624	12,130	41,403	242	100%